OGUSTINE SelfService subscriptions

	SOLO	BOOST	PRO	ESSENTIAL
Monthly subscription	$33 or €33	$49 or €49	$99 or €99	$130 or €130
Additional account	-	$29 or €29	$49 or €49	$49 or €49
OPERATOR'S ENVIRONMENT				
Stripe account 0,50€/$ per month (you need a stripe account to manage your paiement with Ogustine)	✓	✓	✓	✓
Online paiement (visa/MasterCard/CB) - Stripe (euro zone) - Cost : 1,5%+0,75 €/$ excluding tax	$/€	$/€	$/€	$/€
Online paiement (visa/MasterCard/CB) - Stripe (outside the euro zone) - Cost : 2,9% + $/€ 0,85 excluding tax	$/€	$/€	$/€	$/€
Online paiement (visa/MasterCard/CB) in 2 or 3 times	✓	✓	✓	✓
Online direct debit (SEPA) - STRIPE - Coût : 0,85€ without tax	$/€	$/€	$/€	$/€
Payment by interactive voice service (Twilio/Stripe interface) : 0,40€ excluding tax per call + commission per transaction	$/€	$/€	$/€	$/€
URSSAF (France) : 0,50€ excluding tax per invoice	$/€	$/€	$/€	$/€
Payment by Stripe terminal (euro zone) - Cost: 1.5% + €/$ 0.75 excluding taxes	$/€	$/€	$/€	$/€
Payment by Stripe terminal (euro zone) - Stripe (outside the euro zone) - Cost : 2,9% + $/€ 0,85 excluding tax	$/€	$/€	$/€	$/€
WisePad 3 payment terminal: €/$65 per device and €/$5 /device/month (if active during the month)	$/€	$/€	$/€	$/€
Activity management				
Admin our operator's account creation		✓	✓	✓
Team management (team creation)		✓	✓	✓
Management of prices according to criteria (geographical area, public holidays, W.E, staggered hours, etc.)		✓	✓	✓
Standard personalisation (logo , baseline, conpany information)	✓	✓	✓	✓
Portfolio management (services et prices)	✓	✓	✓	✓
Comprehensive view of scheduling	✓	✓	✓	✓
Request management & complex scheduling	✓	✓	✓	✓
Manual and automatic allocations (depending on criteria) of requests	✓	✓	✓	✓
E-signature on documents (quotes, contracts)	$/€	$/€	$/€	$/€
Management of in-home services	✓	✓	✓	✓
Management of urgent requests	✓	✓	✓	✓
Videoconference service management	✓	✓	✓	✓
Management of service at a dedicated location	✓		✓	✓
Management of coupons & bundle hours	✓		✓	✓
Quote management	✓		✓	✓
Applicant management system (HR)				
Management of "incompatibilities" (fear of dogs, allergy to cats)	✓	✓	✓	✓
Management of skills (level, experience ...)	✓	✓	✓	✓
Export of hours	✓	✓	✓	✓
Recruiting tool			✓	✓
Management of independent workers (direct payment with commission, invoice on behalf of)			✓	✓
CRM				
Staff/independent worker directory with booking system directly from staff/independent worker details (WordPress plugins are available)			✓	✓
Service request management (possibility to "attach" products		✓	✓	✓
Request follow-up (dashboard)	✓	✓	✓	✓
Activity & event follow-up	✓	✓	✓	✓
Respond to a request via a PDF quote (quote not created on Ogustine Entreprise)	✓	✓	✓	✓
Management of promotional codes	✓	✓	✓	✓
Invoice batch export with XLS summary file	✓	✓	✓	✓
Request/booking module to set up on your website	✓	✓	✓	✓
Reviews and Ratings module (with alert threshold)	✓	✓	✓	✓
Integration of map, reviews & ratings modules on your website (WordPress plugins)	✓		✓	✓
Scheduling				
Multi-criteria staff/independent worker search engine, it can be personalised ("incompatibilities" included)		✓	✓	✓
Assignment creation, modification, cancellation. Possibility to get another staff/independent worker	✓	✓	✓	✓
Management of availabilities and absences	✓	✓	✓	✓
Email notifications (scheduling changes and upcoming assignements)	✓	✓	✓	✓
SMS notifications (scheduling changes and upcoming assignements)	$/€	$/€	$/€	$/€
Invoicing				
Automated invoicing management in synch with the scheduling system	✓	✓	✓	✓
Management of reminders on unpaid invoices	✓	✓	✓	✓
Refund management	✓	✓	✓	✓
Management of invoices "on behalf of" for independent workers			✓	✓
Management of direct payments for independent workers & management of fees			✓	✓
Quote management				
Management of hourly quotes	✓		✓	✓
Management of flat-rate quotes (for one-off or monthly services)	✓		✓	✓
Interfaces				
Ogust	✓	✓	✓	✓
Interfaced to intercom.io, google analytics	✓	✓	✓	✓
Interface (API) to read, create, modify data in the software from a third-party solution²				$/€
Clocking system				
Assignment clocking system (manual & QrCode)			✓	✓
Follow-up in real time arrivals/departures			✓	✓
Incident management on the job			✓	✓
Messaging system				
Internal messaging	✓		✓	✓
Automatic sending of Email, SMS and mobile push messages (new request, cancellation, modification, reminder, etc.)	✓		✓	✓
Automatic email tracking and modification.	✓		✓	✓
CUSTOMER ENVIRONMENT				
Management of favourites staff/independent worker			✓	✓
Management of incidents on the job (app & web version)			✓	✓

Feature				
Management of private and business customers	■	■	■	■
Scheduling look-up - modification/cancellation requests - task modification	■	■	■	■
Access to administrative documents (quotes, contracts, invoices ...)	■	■	■	■
Quote, contract e-signature	■	■	■	■
Staff/independent worker & service assessment	■	■	■	■
Ogustine mobile app (iOS et Google Play)	■	■	■	■
Shopping basket management	■		■	■
White-labelled (aka with your logo) app (iOS & Google Play) [Set up : $1750€]				$/€

STAFF/INDEPENDENT WORKER ENVIRONMENT

Feature				
Scheduling look-up - Availability and unavailability update		■	■	■
Access to documents (Employment contracts, payslips ...)		■	■	■
Ogustine mobile app (iOS et Google Play)		■	■	■
Distance & time calculation depending on means of transport		■	■	■
Mobile clocking sytem QR Code, NFC or manual			■	■
Coupon handling (in-home tutoring)			■	■
Assignment report (linked to the clocking system)			■	■
White-labelled (aka with your logo) app (iOS & Google Play)[included in the customer environment]			$/€	$/€
Management of incidents on the job (app & web version)			■	
Job management "on the go" (temporary intervention zone automatically detected)			■	■

$/€ Subject to an additional cost

² limited to 1000 calls per day

E-signatures	Euro without tax	USD without tax	CAD without tax
10 e-signatures	19	21	27
100 e-signatures	129	142	181
500 e-signatures	559	615	783
1000 e-signatures	899	989	1259

SMS	Euro without tax	$ without tax
100 SMS	11	4
500 SMS	50	15
1000 SMS	95	25
5000 SMS	450	100
10000 SMS	850	170

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